



## QUALITY MANAGEMENT SYSTEM POLICY

ISO 9001:2015

We, at **Bin Ghurair Group** engaged in the business of **Design, Manufacturing & Installation of Fire Rated/Non-Fire Rated Building Materials (Metallic, Glazed, Wooden & Aluminum) doors, Windows, Glass Partitions, Curtain Walls, Access Panels, Roller Shutters, Bullet Proof Doors and Windows, Acoustic Doors, Garbage Chute Doors, Cabinets, Ladders, Staircase, Ramps, Steel Fabrication, Metal Works, Grating, and Plate Form.** Our commitment is to satisfy fully, and exceed the expectations of our customers by setting and exceeding the highest standards possible for the provision of Innovative Technical Expertise and Quality of Service to our customers.

To achieve this, we shall;

- Evaluate QMS issues in all business strategies and initiatives
- Abide by compliance obligations and satisfy applicable requirements.
- Educate, train and motivate employees and ensure that a continuous professional development strategy remains core to our business goals
- Provide a safe and healthy workplace and working environment to our employees, and provide the resources, facilities and equipment as necessary
- Comply with company procedures and hold every one accountable for their roles and responsibilities
- Management is committed to develop quality objectives and review them on regular basis
- Periodically review the adequacy, suitability and effectiveness of Quality Management system.

The BGG leadership is committed to continual improvement of quality performance. This policy will be communicated and make understand to all interested parties and be made available to public by a suitable media of communication.

Approved by,

General Manager

Date: May 6th, 2024